

CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

JOB OPPORTUNITY

DATE: January 29, 2010 Position Action #910-276M

POSITION: OFFICE TECHNICIAN (TYPING), Limited Term (24 Months), Full Time

Ten positions are available.

SALARY: \$2686 - \$3264

LOCATION: Bay Area: Oakland, San Francisco, and San Jose

POSITION DESCRIPTION:

Under general supervision, performs complex clerical work, which includes Receptionist and Mail Room duties to be performed on a rotating basis. The duties involve general typing and other work as required. The position requires a high degree of initiative, independence and originality involving a wide variety of responsibilities, involving thorough knowledge of the appeals process and Employment Development Department (EDD) procedure.

- Answer telephone calls, receive and refer parties/visitors, and provide factual information to the public within specific subject matter areas and, following definite guidelines, properly document daily Administrative Law Judge docket by annotating parties present for hearings.
- Receive, process, distribute and dispatch mail, review decisions for format, make corrections
 as needed, copy and mail decisions following definite guidelines, i.e., empty mail bins, weigh
 and meter mail and deliver to proper mail facility.
- Generate daily disposition report by inputting closed case data in the computer, verifying the report for accuracy. File closed cases on shelf.
- Use computer to create form decisions, standard letters and legal documents, respond to EDD e-mail, taking appropriate action as required, input/retrieve information.
- Assist in training employees. File and/or purge closed cases. Maintain supplies. Operate copy machine and other office equipment. Correct simple typographical errors in decisions. Perform other clerical work as required.

Positions available in Record Control, Reception, and Registration.

WHO SHOULD APPLY:

Persons who are list eligible or other classes within transfer range. SROA and surplus employees will be given first consideration.

SUBMIT APPLICATION (Form 678) to:

CUIAB, Administrative Services/Personnel Section

Attn: Susan Williams, Associate Personnel Analyst 2400 Venture Oaks Way Ste. 400 Sacramento, CA 95833

PLEASE NOTE:

Please write PA #910-276M and the location(s) where you wish to work on your application. All applications must include information about the basis of eligibility for appointment, including whether eligibility is based on list, transfer, or reinstatement. The processing of your application may be delayed if the PA # and location(s) for which you are applying have not been written clearly on your application form.

CONTACT: For more information about these positions contact the following:

Oakland location: Joann Byrne, LSS II Phone: (510) 622-3900

San Francisco location: Susan Ambriano, LSS II Phone: (415) 357-3801 **San Jose** location: Susie Valenzuela, LSS II Phone: (408) 232-3036

FINAL FILING DATE: February 4, 2010

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